



Our story, our future
 Queensland Multicultural Policy and Multicultural Action Plan 2016-17 – 2018-19
Annual Report 2018-19
 DEPARTMENT OF ABORIGINAL AND TORRES STRAIT ISLANDER PARTNERSHIPS

Priority area 1: Culturally responsive government

Outcomes

*Improved knowledge about customers' diversity
 Culturally capable services and programs
 A productive, culturally capable and diverse workforce*

A productive, culturally capable and diverse workforce

Action	Lead	Timeframe	Progress status	Achievements and outcomes
			Legend: <ul style="list-style-type: none"> • Completed • Partially completed • Not completed 	<i>Please provide commentary eg. 3-4 dot points of advice on achievements and outcomes. Include qualitative and quantitative data if available/relevant.</i>
Deliver on the Public Service Commission 2022 foundation non-English speaking background diversity targets for the Queensland Public Sector.	All departments	2016–19	Partially completed	As at 30 June 2019, 8.6% of departmental staff identified as being from a non-English speaking background. The department continues to seek avenues for improving the diversity of its workforce through recruitment processes, policies and programs. During 2019-20, DATSIP will review its suite of policies and procedures to be inclusive of multicultural workforce. The department will also promote Multicultural Queensland Month.

Priority area 2: Inclusive, harmonious and united communities

Outcomes

*Recognition and respect for Aboriginal and Torres Strait Islander heritage and culture
 Queenslanders celebrate our multicultural identity
 Connected and resilient communities
 A respectful and inclusive narrative about diversity*

Recognition and respect for Aboriginal and Torres Strait Islander heritage and culture

Action	Lead	Timeframe	Progress status	Achievements and outcomes
			Legend: <ul style="list-style-type: none"> • Completed • Partially completed • Not completed 	<i>Please provide commentary eg. 3-4 dot points of advice on achievements and outcomes. Include qualitative and quantitative data if available/relevant.</i>
Partner with DLGRMA to strengthen connections between Traditional Owners and Elders, and newly arrived refugees and migrants in regions across Queensland, including promoting welcome to country ceremonies.	DATSIP	2017–19	Completed	The department completed this action as per the 2017-2018 published report. Future departmental reports will record this action as ceased.



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				The department's regional officers continue to support community groups, local service providers, Local and State Government entities including DLGRMA, to promote and connect new refugees and migrants with Traditional Owners and Elders.